

AIRPORT PROCESSES

Airnorth operates to and from the following ports. For this plan, these ports have been grouped as main and regional airports. Airnorth's assistance to passengers commences at the time of check in. A passenger travelling to an airport utilising baggage trolleys, may make a request prior to departure for arrival assistance.

MAIN AIRPORTS

| PORT NAME | KERBSIDE / CHECK IN ACCESS | CAPABILITY | BAGGAGE COLLECTION |
|------------------------------------|---|--|--|
| Darwin International Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Ease of access from carousels |
| Broome Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Ease of access from carousels |
| Kununurra Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Baggage collection from Baggage trolleys. Assistance offered to help passengers locate and secure baggage |
| Gold Coast Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Ease of access from carousels |
| Mt Isa Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Baggage collection from Baggage trolleys. Assistance offered to help passengers locate and secure. |
| Gove Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Ease of access from carousels |
| Perth International Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Ease of access from carousels |
| Port Hedland International Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Ease of access from carousels |
| Karratha Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance | Ease of access from carousels |

REGIONAL AIRPORTS

| PORT NAME | KERBSIDE / CHECK IN ACCESS | CAPABILITY | BAGGAGE COLLECTION |
|------------------------|---|---|---|
| Maningrida Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Customer service assistance unavailable due to staff limitations. There are no mobility capabilities at this port. | Baggage collection from Baggage trolleys. |
| Millingimbi Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Customer service assistance unavailable due to staff limitations. There are no mobility capabilities at this port. | Baggage collection from Baggage trolleys. |
| Elcho Island Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Customer service assistance unavailable due to staff limitations. There are no mobility capabilities at this port. | Baggage collection from Baggage trolleys. |
| Groote Eylandt Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Customer service assistance unavailable due to staff limitations. There are no mobility capabilities at this port. | Baggage collection from Baggage trolleys. |
| McArthur River Airport | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Customer service assistance unavailable due to staff limitations. There are no mobility capabilities at this port. | Baggage collection from Baggage trolleys. |

INTERNATIONAL AIRPORTS

| PORT NAME | KERBSIDE / CHECK IN ACCESS | CAPABILITY | BAGGAGE COLLECTION |
|--|---|--|-------------------------------|
| Presidente Nicolau Lobato International Airport (East Timor) | Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in | Customer Service Assistance available. There are no mobility capabilities at this port. | Ease of access from carousels |