

YOUR SAFETY AND COMFORT ARE OUR PRIORITY

OUR DESTINATIONS



ON TIME EVERY TIME

To assist in maintaining on-time departures, Airnorth recommends to arrive at all airports for check-in at a minimum of 45 minutes before departure.

Please note that check-in time closes strictly 45 minutes prior to departure for domestic flights at Melbourne Airport, and 30 minutes prior to departure at all other airports.

Airnorth check-in counters close 45 minutes prior to international scheduled departures.

FREQUENT FLYERS

Airnorth is a member of the Qantas Frequent Flyer program. Members can earn and redeem their Frequent Flyer points on selected Airnorth scheduled services.

FLYING WITH CHILDREN

Infant safety belts are available on all Airnorth aircraft and are distributed prior to take-off.

CHILDREN FLYING ALONE

If you have children between the ages of 5 and 11 (inclusive) travelling alone, be assured that they will receive special attention from our staff on the ground and in flight.

AIRNORTH SERVICES

On our services, you can expect a snack accompanied by a selection of tea and coffee or cold refreshments.

On selected afternoon services, alcoholic beverages are also available. Refer to airnorth.com.au for more details.

SPECIAL NEEDS

Passengers with special needs and/or disabilities, please call our **Contact Centre** on **1800 627 474**

PLEASE FOLLOW THESE GUIDELINES TO ENSURE YOU HAVE A SAFE AND ENJOYABLE JOURNEY WITH US.



SAFETY BRIEFING

Please listen carefully to the safety briefing and take the time to read through the Safety On Board card prior to take-off. This will help you familiarise yourself with the emergency exits, brace position and the location of your life jacket.



SEAT BELTS

Seat belts must be fastened firmly for take-off, landing and while the seat belt sign is on. We recommend that your seat belt be fastened at all times while you are seated in case of unexpected turbulence.



CARRY-ON LUGGAGE

If you have carry-on luggage, please stow it in the overhead locker or under the seat in front of you. Hand luggage that is not correctly stowed may cause injury in the event of unexpected turbulence.



TRAY TABLES/SEAT BACKS

Please ensure that your tray table and your seat back are in their upright positions for take-off and landing.



SMOKING

Government regulations strictly prohibit smoking on all domestic flights. Smoke detectors have been fitted to the toilets on board all of our aircraft. Smoking is also prohibited on the tarmac and throughout airport terminal buildings.



DEEP VEIN THROMBOSIS (DVT)

It has been reported that some airline passengers have developed clots in deep blood vessels, often in the lower legs, as a result of sitting for extended periods without exercise or movement. This condition is known medically as deep vein thrombosis or DVT. If blood-clot fragments break off and lodge in other areas of the body, such as the lungs, they may cause a potentially fatal pulmonary thrombosis when the person starts walking after being immobile for a lengthy period of time.

Risk factors for DVT include varicose veins, recent surgery or injury to the lower legs, malignant diseases, past history of DVT, obesity, pregnancy and recent childbirth.

Anyone with any of these risk factors is advised to consult a medical practitioner prior to flying to find out how to minimise the risk of DVT.

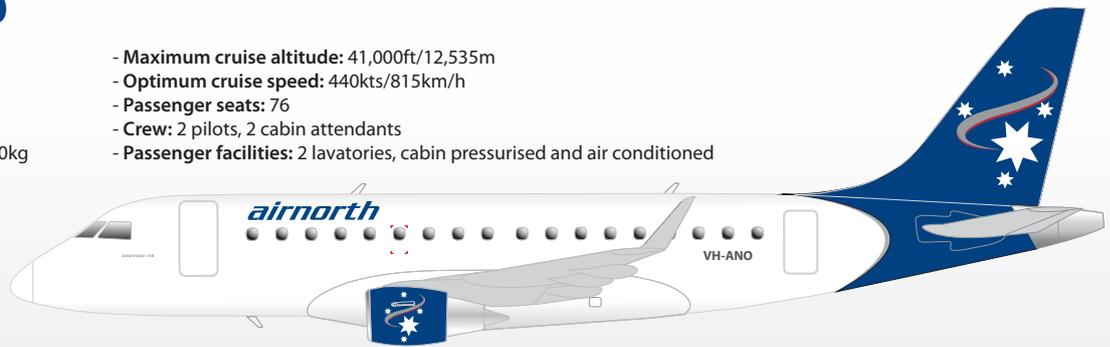
During the flight, we recommend that you take the following precautions:

- Drink plenty of fluids, especially water, and minimise your intake of alcohol.
- Exercise on board the aircraft by moving and stretching your toes, rotating your ankles, raising and lowering each leg and massaging your calves gently. In addition, we suggest that you avoid crossing your legs during the flight.

EMBRAER E170

- Engines: Two jet
- Wingspan: 26m
- Length: 29.9m
- Height: 9.95m
- Maximum take-off weight: 37,200kg

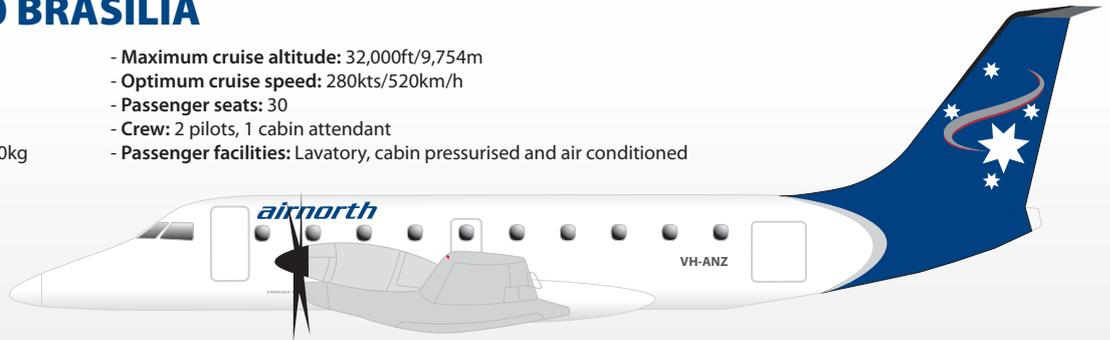
- Maximum cruise altitude: 41,000ft/12,535m
- Optimum cruise speed: 440kts/815km/h
- Passenger seats: 76
- Crew: 2 pilots, 2 cabin attendants
- Passenger facilities: 2 lavatories, cabin pressurised and air conditioned



EMBRAER E120 BRASILIA

- Engines: Two turboprop
- Wingspan: 19.78m
- Length: 20.0m
- Height: 6.35m
- Maximum take-off weight: 11,990kg

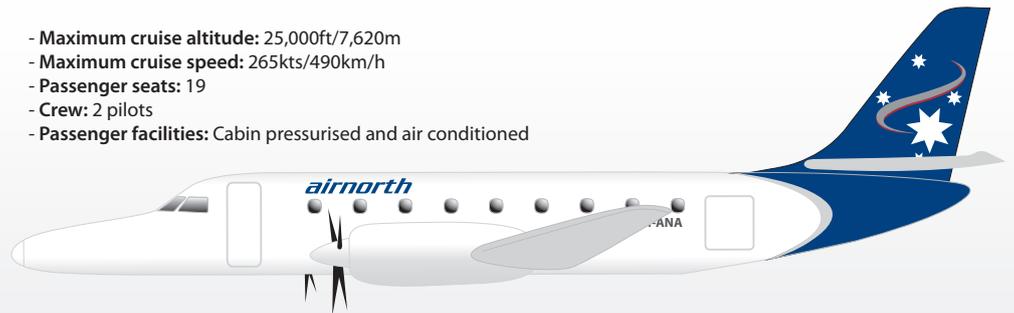
- Maximum cruise altitude: 32,000ft/9,754m
- Optimum cruise speed: 280kts/520km/h
- Passenger seats: 30
- Crew: 2 pilots, 1 cabin attendant
- Passenger facilities: Lavatory, cabin pressurised and air conditioned



METROLINER 23

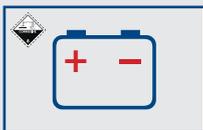
- Engines: Two turboprop
- Wingspan: 17.70m
- Length: 18.10m
- Height: 5.10m
- Maximum take-off weight: 7,485kg

- Maximum cruise altitude: 25,000ft/7,620m
- Maximum cruise speed: 265kts/490km/h
- Passenger seats: 19
- Crew: 2 pilots
- Passenger facilities: Cabin pressurised and air conditioned



NOTICE TO PASSENGERS DANGEROUS GOODS

For safety reasons, the following types of dangerous goods must not be carried in your baggage. These goods fall into the following categories:



Corrosives such as acids, alkalis or wet cell batteries, mercury and apparatus containing mercury.



Compressed gases such as flammable, non-flammable or poisonous such as camping gas, butane, propane and aqualung cylinders.



Poisonous and Toxic substances such as arsenic, cyanides, insecticides and weed killers.



Explosives such as munitions, fireworks and flares.



Miscellaneous such as heat producing articles and engines.



Infectious substances such as blood, bacteria and virus cultures.



Flammable liquids such as lighter and heating fuels, petrol and turpentine.



Organic peroxides such as bleaching powders or liquids and peroxides.



Radioactive materials of any kind.



Flammable solids easily ignited articles.



Oxidising materials such as pool chemicals, paint strippers, fibreglass and repair kits.



Other dangerous articles such as magnetised materials.

Briefcases and carry-on luggage incorporating dangerous goods such as lithium batteries are forbidden. Disabling devices such as mace, pepper spray etc. containing irritants or incapacitating substances are prohibited anywhere on the aircraft, including on the person or in checked-in baggage or carry-on baggage. Medicines and toiletries in limited quantities and alcoholic beverages may be carried in checked-in baggage or carry-on baggage. Small arms, sporting munitions, dry ice, lithium batteries, oxygen cylinders, matches and cigarette lighters (containing liquid fuel) may be carried in limited quantities only under certain conditions; please refer to Airnorth for details. Firearms are not permitted in the cabin.