

## CUSTOMER MANAGEMENT SYSTEM CODES

CODE	DESCRIPTION	CODE	DESCRIPTION
BLND	Vision impaired person. Must specify if travelling with assistance animal or companion. Is CSO assistance required.	MEDA	Medical care required. May be used for passengers with a disability.
BULK	Bulky baggage, specify number, weight and dimensions (use of passengers carrying medical equipment)	PETC	Animal in cabin – assistance animal description, type, size etc
CBBG	Cabin baggage requiring a seat. Specify weight, size – for medical equipment to be carried on board aircraft	REQST	Special seat request due to illness / injury or disability. Specify reason or special request
DEAF	Hearing impaired person. Specify if travelling with assistance animal or companion. Is CSO assistance required.	UMNR	Unaccompanied minor – date of birth (age) must be specified. Contact details should be in the booking.
DPL	Disabled passenger lift required	WCBD	Wheelchair – dry cell battery – advise if DAFI completed and approval number
DPNA	Passenger with intellectual / development impairment. Assistance required with boarding, check in etc	DCBW	Wheelchair – wet cell battery – advise if DAFI completed and approval number
EXST	Extra Seat required. May be for passengers of large stature. Weight of passenger should be included where possible.	WCHC	Wheelchair – All the way to seat – advise if DAFI completed and approval number. Does passenger require company wheelchair or using own to aircraft
INFT	Infant – must specify name and date of birth. Id may be required on check in.	WCHR	Wheelchair required for ramp – reason for request. DAFI been complete and approval number
MAAS	Meet and assist. Must specify illness / injury or disability. Elderly, pregnant, special screening requirements	WCHS	Wheelchair required for steps