

## AIRPORT PROCESSES

Airnorth operates to and from the following ports. For this plan, these ports have been grouped as main and regional airports. Airnorth's assistance to passengers commences at the time of check in. A passenger travelling to an airport utilising baggage trolleys, may make a request prior to departure for arrival assistance.

### MAIN AIRPORTS

PORT NAME	KERBSIDE / CHECK IN ACCESS	CAPABILITY	BAGGAGE COLLECTION
Darwin International Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Ease of access from carousels
Broome Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Ease of access from carousels
Kununurra Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Baggage collection from Baggage trolleys. Assistance offered to help passengers locate and secure baggage
Gold Coast Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Ease of access from carousels
Mt Isa Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Baggage collection from Baggage trolleys. Assistance offered to help passengers locate and secure.
Gove Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Ease of access from carousels
Perth International Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Ease of access from carousels
Port Hedland International Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Ease of access from carousels
Karratha Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Disabled Passenger Lift (DPL) Company wheelchair Customer Service Assistance	Ease of access from carousels

**REGIONAL AIRPORTS**

<b>PORT NAME</b>	<b>KERBSIDE / CHECK IN ACCESS</b>	<b>CAPABILITY</b>	<b>BAGGAGE COLLECTION</b>
Maningrida Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Customer service assistance unavailable due to staff limitations.  There are no mobility capabilities at this port.	Baggage collection from Baggage trolleys.
Millingimbi Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Customer service assistance unavailable due to staff limitations.  There are no mobility capabilities at this port.	Baggage collection from Baggage trolleys.
Elcho Island Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Customer service assistance unavailable due to staff limitations.  There are no mobility capabilities at this port.	Baggage collection from Baggage trolleys.
Groote Eylandt Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Customer service assistance unavailable due to staff limitations.  There are no mobility capabilities at this port.	Baggage collection from Baggage trolleys.
McArthur River Airport	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Customer service assistance unavailable due to staff limitations.  There are no mobility capabilities at this port.	Baggage collection from Baggage trolleys.

**INTERNATIONAL AIRPORTS**

<b>PORT NAME</b>	<b>KERBSIDE / CHECK IN ACCESS</b>	<b>CAPABILITY</b>	<b>BAGGAGE COLLECTION</b>
Presidente Nicolau Lobato International Airport (East Timor)	Drop at door Wheelchair accessible Direct access into and out of terminal Ease of access to check in	Customer Service Assistance available.  There are no mobility capabilities at this port.	Ease of access from carousels