
SPECIAL ASSISTANCE PASSENGERS

Pregnancy

Passengers who are pregnant should refer to Appendix A for guidance on requirements for travelling on Airnorth aircraft.

Airnorth accepts passengers for domestic travel up to the 36th week without a medical clearance. Any travel after the 36th week requires a medical clearance and must state the expected date of birth and confirm there are no complications. Airnorth will not accept passengers for international travel after the 36th week for routine pregnancies and the 32nd week for multiple births or complicated pregnancies.

Some countries place limitations on the entry of non-national pregnant women. If in doubt it is best to check with the local consulate.

Passengers travelling with Infants

Airnorth will not carry an infant less than 48 hours old. Infants less than 7 days of age will not be carried unless extenuating circumstances exist. Conditions for the carriage of infants under 7 days can be found in Appendix A.

Infants under 2 years of age who do not occupy a seat are carried free of charge. Each infant must be accompanied by a separate adult.

Airnorth will provide priority boarding if necessary, passengers should advise the Customer Service Officer during check in if this is required. Due to aircraft restrictions, Airnorth do not carry bassinets or child seats on its aircraft.

On board the aircraft, the passenger will receive a separate safety briefing and assistance with the infant restraint. Cabin crew will prepare, heat and wash bottles or pacifiers (dummies) on request. There are no private areas onboard the aircraft to breastfeed babies but you are welcome to feed your baby in your seat.

Passengers travelling with children

Families are seated together whenever possible. Children over 2 years of age must occupy a separate seat.

Adults accompanying infants are entitled to check-in one collapsible stroller or a carry basket or bassinet (to be stowed in the aircraft hold) and infant food and nappies for use in flight. This is in addition to the normal free baggage allowance for adults

For safety reasons, children are not permitted to sleep on the floor of the aircraft.

Passengers of large body stature

For safety reasons, Airnorth limits the passenger weight in a seat to 124kg. Passengers who are in excess of this weight should advise Reservations at the time of booking. At this time, Airnorth does not require passengers in excess of 124kg to purchase 2 seats, however a passenger may wish to do so for their own comfort. Airnorth reserves the right to request a passenger to purchase an additional seat should it be in the best interest of the passenger and other travelling passengers.

Where passenger loads allow, a passenger of large body stature will be seated next to an empty seat.



Communicable Diseases and Infection

Passengers suffering from or recovering from a communicable disease or infection should refer to Appendix A. Airnorth will only carry a passenger under this condition where public health will not be compromised. After an individual assessment, Airnorth may conclude that you pose a significant risk to the health or safety of passengers or crew if you were to travel, you may not be accepted for air travel unless or until the risk has been eliminated.

Passengers suffering from a communicable disease or infection during an epidemic will not be carried.

Children under the age of Five

Children under the age of five and not travelling with a parent or guardian may be carried provided they are travelling with an English speaking, able bodied carer over the age of 16 or less than 16 in the case of a mother. Passengers should refer to Section 14 regarding carriage of minors. The carer must be able to supervise the minor and Airnorth may request written consent from the parent or guardian.