
1. DEFINITIONS

A **special assistance passenger** is a person or passenger who:

- requires assistance due to illness, injury or disability;
- is pregnant;
- is travelling with infants;
- is an unaccompanied minor under the age of five; or
- Requires assistance due to age.

An **infant** is a passenger who has not reached their second birthday.

A **child** is a passenger who has reached their second birthday but not their twelfth birthday.

A **carer / assistant** is a passenger who is sufficiently able bodied to assist the passenger in the following:

- toilet and sanitary requirements both on the aircraft and on the ground
- in-flight and ground emergencies
- carriage of carryon baggage and / or equipment
- medicating and medical procedures
- food and beverage consumption
- immigration and customs procedures; and
- boarding and disembarkation

The carer or assistant must be able to speak and understand English. A carer may or may not be a qualified medical practitioner / registered nurse.

A **medical practitioner** is a general practitioner (doctor) or specialist practitioner.

Infectious / contagious disease carriage will be dependent on the type of disease and period of contagiousness. A medical practitioner will be required to advise the period of incubation and period of time the passenger has had the disease.

Disability, in relation to a person means:

- (a) total or partial loss of the person's bodily or mental functions; or
- (b) total or partial loss of a part of the body; or
- (c) the presence in the body of organisms causing disease or illness; or
- (d) the presence in the body of organisms capable of causing disease or illness; or
- (e) the malfunction, malformation or disfigurement of a part of the person's body; or
- (f) a disorder or malfunction that results in the person learning differently from a person without the disorder or malfunction; or
- (g) a disorder, illness or disease that affects a person's thought processes, perception of reality, emotions or judgement or that results in disturbed behaviour; and includes a disability that:
- (h) presently exists; or
- (i) previously existed but no longer exists; or
- (j) may exist in the future (including because of a genetic predisposition to that disability) or
- (k) is imputed to a person.